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SURVEILLANCE

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Effective surveillance reduces the paid costs on claims...



Experience has shown us that some injured workers will prolong their return to work by malingering or exaggerating their disabilities. Surveillance investigations should be initiated when you have good reason to believe the worker is misrepresenting his / her disability.

In those instances, conducting covert surveillance and gathering video evidence of the injured workers' disability and activity level is necessary to manage the claim effectively and avoid paying undeserved benefits.

Surveillance video may also be beneficial or necessary in some cases for establishing evidence that supports a fraud investigation and resulting in criminal prosecution. The goal in the fraud investigation is to determine whether fraudulent activity has occurred and to identify the course of action that should be pursued.

PROOF BEYOND A REASONABLE DOUBT **FRAUD**

Criminal prosecution differs from the WCB Hearing arena, in that we must establish proof beyond a reasonable doubt rather than a preponderance of evidence (which may suffice at the Hearings level).

DANIEL J. FLEMING
Business Owner